



Catching Up, Moving Forward

April 27-29, 2022

Renaissance Esmeralda Resort & Spa



GPIN conferences are always engaging, relevant, and valuable. The set up allowed us to collaborate with colleagues from elsewhere on applicable topics. A colleague who was attending the conference for the first time said it's the best conference she's ever attended, and I would concur. Provocative speakers plus an engaging/interactive environment makes GPIN uniquely excellent.

Please register online by April 4, 2022: www.gpin.org

FUTURE CONFERENCE DATES:

October 12-14, 2022	The Pfister Hotel - Milwaukee, Wisconsin
April 26-28, 2023	Hilton Center City - Charlotte, North Carolina
October 11-13, 2023	Loews Ventana Canyon Resort - Tucson, Arizona
April 2024	Location - TBD
October 16-18, 2024	The Drake - Chicago, Illinois



Who should attend: GPIN Member Group Senior Physician and Administrative Leaders

Following this learning activity, participants will be able to:

- Identify leadership challenges and opportunities that lie ahead and strategic insights on how to flourish in the future
- Discuss approaching upstream health factors from a multi-disciplinary framework to achieve sustainable population health outcomes
- Understand the power of digital health to engage people in their health in ways that are more proactive, personalized, and human
- Utilize interactions with employees to create the environment that they need to be at their best, every day
- Describe strategies GPIN members are using to address critical aspects of care delivery
- Develop action steps related to the hot topics discussed

Session locations: All sessions with bolded times will be held in the Esmeralda Ballroom; all meals and breaks will be held outdoors on the Esmeralda Patio and Rose Lawn, except the evening receptions/dinner will be held outdoors in Olive Grove

Underlined sessions are CME programming

Wednesday, April 27

11:30 am – 12:30 pm *Registration & Lunch* *Rose Lawn*

12:30 pm – 1:00 pm **Conference Welcome:** Jenny Redman-Schell, Aspirus
– Chair, GPIN Steering Committee

1:00 pm – 2:15 pm **Plenary Session: The Future of the Healthcare Marketplace**, Ian Morrison, PhD, Author, Consultant and Futurist

This presentation will focus on the political, economic, and strategic context of change in healthcare, describe the possible scenarios we face, and examine how the various actors are preparing for the future. It will identify the leadership challenges and opportunities that lie ahead and provide strategic insights on how organizations and individuals may flourish in the future.

2:15 pm – 2:30 pm *Table Discussion*

2:30 pm – 3:00 pm *Coffee Break*

3:00 pm – 4:00 pm **Member Group Sharing Session: Addressing Staffing Challenges**

- **Atrius Health IM/FM Clinical Coverage Department**, Anjini Virmani, MD, Chief, and Debra Prescott, Practice Administrator – providing flexible coverage for clinician leaves/departures with in-person and virtual in-box support
- **Froedtert & The Medical College of Wisconsin Community Physicians New Roles, Recruitment and Flexibility**, Jennifer Fleischman, MBA, Executive Director, Clinical Operations – created new roles to bridge the medical assistant shortage gap, expedited recruitment methods, and work-from-home positions for Primary Care RNs
- **HealthPartners Therapy Access Improvement**, Andrea Singh, MD, Chairperson of Pediatrics, Park Nicollet – providing Primary Care with real time virtual feedback from behavioral health clinicians and toolkits to bridge the gap until therapy can begin

4:00 pm – 4:30 pm *Refreshment Break*

**Your significant other is invited to attend the Wednesday reception, Thursday dinner and Friday lunch as our guest-no fee.*

4:30 pm – 5:15 pm **Sharing Session: GPIN “G-Force” Part I**

GPIN member group colleagues have volunteered to share key improvement initiatives in seven-minute time slots – significant learning at a “G-Force” pace!

Topics for this session include:

- **Augmented Palliative Care Referrals in a Multispecialty Group Practice**
- **Moving to EXTREME ACCESS for our Patients**
- **Rural Behavioral Health Access**
- **Value Based Care: Driving Quality Outcomes and Reducing Total Cost of Care**
- **Integrated Population Health Management**
- **REDI for Health Equity: Our Journey to Improve**
- **Addressing Social Determinants of Health Through Community Partnership**

5:30 pm – 7:30 pm *Welcome Reception**

Thursday, April 28

7:00 am – 8:00 am *Breakfast*

7:45 am – 8:45 am **Hot Topics Group Discussion:** Facilitator – Jenny Redman-Schell

Discuss topics generated during the annual GPIN key contact calls - prioritized by conference participants prior to the session.

8:45 am – 9:15 am *Coffee Break*

9:15 am – 10:00 am **Sharing Session: GPIN “G-Force” Part II**

Topics for this session include:

- **Leveraging Virtual Care to Improve Healthcare Access and Advance Health Equity**
- **Digital by Default for Transitional Care Outreach**
- **Virtualists**
- **Optimizing Virtual-Enabled Care in the Ambulatory Environment**
- **Driving Quality and Safety Measures During Digital Encounters**
- **Using A3 Thinking to Improve the Patient’s Telehealth Experience**

10:00 am – 10:15 am **Table Discussion:** Key Learnings

10:15 am – 10:45 am *Refreshment Break*

10:45 am – 12:00 pm **Plenary Session: Social Determinants of Health Integration: Reframing Health Equity in Clinical Practice**, Marie-Elizabeth Ramas, MD, FAAFP, Regional Medical Director, Aledade, Inc., Medical Director of GateHouse Treatment Center, Nashua, NH, and President-Elect of NH Academy of Family Physicians

As the medical field continues to develop screening models to identify patients at risk of, or experiencing, impedance toward optimal health due to social determinants of health, this session will explore mitigating measures that can be implemented in clinical settings, as well as how approaching upstream health factors from a multi-disciplinary framework can lead to sustainable population health outcomes.

**Your significant other is invited to attend the Wednesday reception, Thursday dinner and Friday lunch as our guest-no fee.*

12:00 pm – 1:00 pm **Table Topics Lunch:** G-Force speakers and GPIN member facilitators will be stationed at designated tables to discuss the G-Force presentation topics and other key topics identified by members prior to the conference.

~ Topic-free tables will also be available ~

1:00 pm – 2:15 pm **Plenary Session: Meeting People Where They Are: The Real Power of Digital Health,** Sam Glick, Global Leader, Health and Life Sciences, OliverWyman

In this session, the real power of digital health will be explored - to not only serve as the “front doors” to the system - but to engage people in their health in ways that are more proactive, more personalized, and more human.

2:15 pm – 6:30 pm *Enjoy Indian Wells - See “Indian Wells Attractions” tab in workbook*

6:30 pm – 9:00 pm *Reception/Dinner**

Friday, April 29

7:00 am – 8:00 am *Breakfast*

7:45 am – 8:45 am **Hot Topics Group Discussion (cont.):** Facilitator – Jenny Redman-Schell

8:45 am – 9:15 am *Coffee Break*

9:15 am – 10:15 am **Member Group Sharing Session:**

- **Intermountain Healthcare Consumer-Centric Ecosystem for Behavioral Healthcare,** Tammer Attallah, MBA, LCSW, Executive Clinical Director, and Mason Turner, MD, Senior Medical Director – providing a frictionless means of accessing BH services
- **Lehigh Valley Physician Group Evolving Care Delivery Models,** James Demopoulos, M.H.A., Senior Vice President and Chief Operating Officer – created new opportunities, leveraging technology and regionalizing to gain efficiencies
- **Reliant Medical Group Part of OptumCare® Recruiting Untapped Talent,** Jess Young, MHB, BBA, Sr. Director of Inclusion & Learning – partnering with the community to identify candidates with no prior healthcare or work experience for paid training

10:15 am – 10:30 am **Table Discussion:** Key Learnings

10:30 am – 10:45 am *Refreshment Break*

10:45 am – 12:00 pm **Plenary Session: #BOSSBETTER to Build Commitment and Stronger Teams,** Joe Mull, M.Ed, CSP, Speaker and Author, Joe Mull & Associates

Drawing on fresh research in employee engagement and workplace psychology, this dynamic, energizing presentation will inspire and equip leaders to utilize interactions to create an environment that employees need from their bosses to be at their best, every day.

12:00 pm – 12:30 pm *Lunch* ~ You are welcome to stay past 12:30 pm! ~*

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Thank you to the GPIN membership for your dedication to the GPIN mission:

GPIN serves as a catalyst for large multi-specialty group practices to achieve performance excellence through shared learning.

Thank you also for being the GPIN vision:

GPIN member groups will be leaders in quality of care, patient experience and cost effectiveness.

And thank you to the sponsors of the 56th semi-annual GPIN conference

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 **The Joint Commission**
Accreditation
Ambulatory Care

Dates and Times:

Convenes: **11:30 am, Pacific time**
Wednesday, **April 27, 2022**

Adjourns: **12:30 pm, Pacific time**
Friday, **April 29, 2022**

Location:

Renaissance Esmeralda Resort & Spa
44400 Indian Wells Lane
Indian Wells, CA 92210
Phone: (760) 773-4444
<https://www.marriott.com/en-us/hotels/pspsr-renaissance-esmeralda-resort-and-spa-indian-wells>

The Renaissance Esmeralda Resort & Spa is located 15.5 miles/30 minutes from Palm Springs International Airport (PSP). Additional airports that are a rental car drive away include: Los Angeles International Airport LAX (2 ½ hours), San Diego International Airport SAN (2 ½ hours), John Wayne Santa Ana Airport SNA (2 hours), and Ontario International Airport ONT (90 minutes).

Nestled in a cove of the Santa Rosa Mountains, the city of Indian Wells blossoms with palm trees, gardens and lush, breathtaking scenery in all directions and features some of Greater Palm Springs' most luxurious resorts, offering world-class dining and spas - yet is just a short drive from the Palm Springs International Airport (PSP).

Set within the beautiful Coachella Valley, the newly renovated Renaissance Esmeralda Resort & Spa, Indian Wells, is a true desert oasis in California.

Call the Renaissance Esmeralda Resort & Spa at 1-800-446-9875 or by using this link:
<https://book.passkey.com/go/GPINSemianualMeeting>

State that you wish to make a reservation with the **Group Practice Improvement Network (GPIN)** in order to receive the group rate of \$259.00 per night.

Check in time: 4:00 pm (Pacific Time)
Check out time: 11:00 am (Pacific Time)

These specially priced block of rooms have been reserved until **April 4, 2022**.

Attire:

We encourage you to dress comfortably and fragrance-free for the conference in business casual attire. Suits are not required. Please be sure to dress in layers as the climate control systems in meeting rooms are often unpredictable.

Accreditation/Designation/ Faculty Disclosure Statements:

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of HealthPartners and Group Practice Improvement Network. HealthPartners is accredited by the ACCME to provide continuing medical education for physicians.

HealthPartners Office of Continuing Medical Education designates this live activity for a maximum of 12 *AMA PRA Category 1 Credits*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.



Registration:

Thank you for registering online at www.gpin.org by **April 4, 2022**.

Cancellations:

Please cancel your registration by emailing Kate at kupton1@hfhs.org.

QUESTIONS?

Please contact Kate Upton
kupton1@hfhs.org